GS3000 Grounding Instructions

If your GS3000 is having difficulty scanning tags, please try grounding the unit and replacing the battery by following these step by step instructions. Grounding the GS3000 simply resets the unit and does not result in any data loss.

Step 1: Unscrew the top of the GS3000.



Your GS3000 should have come with a thin metal rod, which is designed to inset into the hole at the end cap of the GS3000. The rod should give you a handle to pull/push on to unscrew the end cap. Be careful, because some models have a spring under the end cap, so it may fly off once it is completely unscrewed.

Step 2: Unscrew the inside screw.



Once the end cap is removed you should be able to see inside the GS3000, and you should see a metal disk with a straight dent in it. This is just a large screw, and should be unscrewed with a flat head screw driver. This screw also has a spring underneath, so be careful of the screw flying out.

Step 3: Remove the battery.



Now that both the end cap and the inside screw are removed, you should be able to see the negative side of the battery to the GS3000. Turn the device upside down over your hand and shake a little. The battery should fall out of the GS3000. The battery should be surrounded by a plastic tube. If it is not, check inside the GS3000 to see if it got stuck. If it is stuck, there should be enough room to stick your finger inside and pull it out.

Step 4: Make contact with the positive and negative ends of the GS3000.



Now that everything should be removed from the GS3000, you should be able to see a small metal circle on the inside of the unit. Using a metal screwdriver touch this circle with the end of the screwdriver (do not press to hard or you may damage the unit), and touch the metal threads using the side of the screwdriver (make sure you do not lose contact with the metal circle on the inside while going this, to make the ground work, you must make contact with both the metal circle and the metal threads at the same time). Hold the screwdriver in that position for a second, and try leaning the screwdriver into the other side of the metal threads as well.

Step 5: Put the unit back together



The unit should now be grounded, simply put the new battery inside the plastic tube, and put both back inside the unit (positive side of the battery face down). Place the battery spring (the smaller end goes in first) and screw the inside screw back in place. Replace the end cap (use the metal rod to help) and you will have successfully grounded and replaced the battery of the GS3000.

If you have any further trouble, feel free to call Uniform Warehouse at 818-341-1500 and ask for a Guardscan technician.

Sincerely, Uniform Warehouse Tech Support

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